



VAST-18-02

Service Tip

06/11/18

Subject: Horizontal right and downflow applications for CM60C, CM61C, CM61D, AE60C, AV60C, AVV61C, AVV61D

For some time now we have been aware of the potential for condensate issues on the above listed coils and air handlers. The factory has been working tirelessly to find a solution and we expect to have something in 60 to 90 days. However until that solution is in place we are recommending contractors to avoid installations on applications for horizontal right and downflow. We are putting the sticker below on each side of every coil or air handler box in our inventory going forward as a reminder. If you come across an application and need a suggested alternative please contact your TM for the best choices to insure the job gets sold.

Thank you in advance for your help and understanding.

